

1999 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices -- Raw Data										
Parent Organization	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED
Specific Office	Bahrain	Cairo	LA Maddalena	London	Northern Italy	Rota	Sigonella	Souda Bay	Southern Italy	Vicenza
Associates Surveyed	6	2	3	6	18	13	11	6	24	7
Associate Surveys Received	5	0	0	4	8	7	4	3	7	5
Customers Surveyed	16	0	15	10	19	3	12	8	22	19
Customer Surveys Received	6	0	1	6	8	1	8	6	7	8
Quality Work Environment	0.96	0	0	0.8	0.796	0.743	0.9	0.8	0.629	0.96
Leadership/Management	1	0	0	0.708	0.861	0.833	0.792	0.9	0.729	0.875
Timeliness	0.8	0	1	0.84	0.836	0	0.861	0.933	0.876	0.896
Quality	0.7	0	1	0.747	0.693	0	0.686	0.927	0.724	0.855
Professional Workforce	0	0	0	0.745	0	0	0	0	0	0.909
Acquisition Excellence	0	0	0	0.72	0	0	0	0	0	0.89
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0	0	0.5	0	0	0	0	0	0.72
Service/Partnership	0.849	0	0.875	0.726	0.825	0.857	0.811	0.879	0.701	0.886
Meet Mission Goals	0.919	0	1	0.714	0.885	0.886	0.959	0.952	0.833	0.878
1999 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices -- Normalized Data										
	Bahrain	Cairo	LA Maddalena	London	Northern Italy	Rota	Sigonella	Souda Bay	Southern Italy	Vicenza
Quality Work Environment	0.892	0	0	0.461	0.45	0.307	0.73	0.461	0	0.892
Leadership/Management	1	0	0	0	0.524	0.428	0.288	0.658	0.072	0.572
Timeliness	0.75	0	1	0.8	0.795	0	0.826	0.916	0.845	0.87
Quality	0.471	0	1	0.554	0.459	0	0.446	0.871	0.513	0.744
Professional Workforce	0	0	0	0.525	0	0	0	0	0	1
Acquisition Excellence	0	0	0	0	0	0	0	0	0	1
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0	0	0.25	0	0	0	0	0	0.983
Service/Partnership	0.517	0	0.601	0.125	0.441	0.544	0.397	0.614	0.046	0.636
Meet Mission Goals	0.717	0	1	0	0.599	0.601	0.857	0.833	0.417	0.575

1999 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices -- Raw Data									
Parent Organization	LANTDIV	LANTDIV	LANTDIV	OICC Far East	OICC Far East	OICC Far East	OICC Far East	OICC Far East	OICC Far East
Specific Office	FSC Puerto Rico	Iceland	Puerto Rico Area	Atsugi	Chinhae	Iwakuni	Misawa	Okinawa	Sasebo
Associates Surveyed	25	15	21	3	0	7	3	5	10
Associate Surveys Received	11	11	8	2	0	3	2	2	4
Customers Surveyed	10	23	12	18	7	11	15	3	13
Customer Surveys Received	1	11	4	6	4	6	6	2	7
Quality Work Environment	0.7	0.84	0.875	1	0	0.867	1	1	0.85
Leadership/Management	0.843	0.778	0.808	0.9	0	1	1	1	0.75
Timeliness	0.2	0.868	0.933	0.9	1	0.92	1	1	0.817
Quality	0.6	0.811	0.433	0.9	1	0.92	1	1	0.881
Professional Workforce	0	0.745	0.636	0.673	0	0	0.564	0	0.655
Acquisition Excellence	0	0.76	0.72	0.75	0	0	0.78	0	0.77
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0.575	0.425	0.65	0	0	0.525	0	0.5
Service/Partnership	0.873	0.79	0.808	0.838	1	0.945	0.865	1	0.687
Meet Mission Goals	0.968	0.771	0.769	0.793	1	0.971	0.832	0.929	0.759
1999 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices -- Normalized Data									
	FSC Puerto Rico	Iceland	Puerto Rico Area	Atsugi	Chinhae	Iwakuni	Misawa	Okinawa	Sasebo
Quality Work Environment	0.191	0.569	0.663	1	0	0.642	1	1	0.596
Leadership/Management	0.462	0.24	0.342	0.658	0	1	1	1	0.144
Timeliness	0	0.835	0.916	0.875	1	0.9	1	1	0.771
Quality	0.295	0.667	0	0.824	1	0.859	1	1	0.79
Professional Workforce	0	0.525	0.209	0.316	0	0	0	0	0.264
Acquisition Excellence	0	0.235	0	0.176	0	0	0.353	0	0.294
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0	0.5	0	0.75	0	0	0.333	0	0.25
Service/Partnership	0.594	0.329	0.389	0.483	1	0.826	0.569	1	0
Meet Mission Goals	0.888	0.2	0.191	0.276	1	0.9	0.411	0.75	0.158

# 1999 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices -- Raw Data

Parent Organization	PACDIV				
Specific Office	Marianas				
Associates Surveyed	85				
Associate Surveys Received	63				
Customers Surveyed	12				
Customer Surveys Received	7				
		Benchmark	Nadir	Range	Average
Quality Work Environment	0.835	1	0.629	0.371	0.856
Leadership/Management	0.842	1	0.708	0.292	0.86
Timeliness	0.79	1	0.2	0.8	0.859
Quality	0.652	1	0.433	0.567	0.807
Professional Workforce	0.691	0.909	0.564	0.345	0.702
Acquisition Excellence	0.82	0.89	0.72	0.17	0.776
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	0.725	0.725	0.425	0.3	0.578
Service/Partnership	0.772	1	0.687	0.313	0.841
Meet Mission Goals	0.833	1	0.714	0.286	0.876

# 1999 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices -- Normalized Data

	Marianas	Benchmark	Nadir	Range	Average
Quality Work Environment	0.555	1	0	1	0.612
Leadership/Management	0.459	1	0	1	0.52
Timeliness	0.738	1	0	1	0.824
Quality	0.386	1	0	1	0.66
Professional Workforce	0.368	1	0	1	0.401
Acquisition Excellence	0.588	1	0	1	0.331
Accurate, Timely, and Efficient Data Collection/Electronic Commerce	1	1	0	1	0.508
Service/Partnership	0.273	1	0	1	0.494
Meet Mission Goals	0.417	1	0	1	0.568